

**PALMER CLAIMANTS' GROUP
NOVEMBER BULLETIN 2003**

Over the last few months we have been reviewing your completed questionnaires and supporting documentation that you returned to us. This has allowed us to categorise each of your individual claims against John Palmer and a schedule of each claim was served with the Particulars of Claim on Monday 17 November 2003. A copy of the Particulars of Claim will shortly be available on our website (www.imonline.co.uk).

We are still in the process of trying to identify the financial loss that each claimant has suffered as a result of purchasing a John Palmer timeshare. We expect to be in a position to serve a schedule of loss in respect of each claim within the next few weeks. In order to assist us with this exercise, you need to forward to us any additional documentation relating to your timeshare apartment/s that you have not already sent to us.

We will be contacting you by telephone within the next 2 weeks to discuss your claim.